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## **Job Specification**

**Job Title:** Service Engineer  
**Location:** Preferably Midlands  
**Basis:** Permanent Full Time

### **Company Overview:**

A leading manufacturer of high value machinery and tooling for the thermoforming and packaging industry. The parent Company is based in Germany with around 700 employees. Founded in 1946, the UK operation has been established for 26 years and is focused on the sales, service, maintenance and provision of spare parts for the various machines. The UK office are based in Biggleswade but the Service Engineer will be home based with travel throughout the UK to various customer sites.

### **Responsibilities:**

The primary responsibility of the Service Engineer is to perform fault finding and reactive maintenance on a wide variety of machines across the UK. There will be additional responsibility in terms of commissioning and training of operators. There are four other Service Engineers in the UK and often maintenance tasks are completed in conjunction with a colleague (particularly during the training period).

The Company offers a thorough training program and travel to the factory in Germany as part of the training will help in gaining a full understanding of the machines and process.

Whilst there are four other Engineers in the UK, this role will require extensive travel (around 30,000 miles per year) and whilst overnights are kept to a minimum, they are required as is a degree of flexibility in terms of working hours.

### **Experience and Skills:**

- Ideally from a mechanical or electrical background, with some knowledge of the other discipline
- Ideally some experience of maintenance and fault finding on complex Capital equipment
- Field Service experience is not a pre-requisite however candidates must have excellent customer interface skills and be a good communicator.

### **Salary and Package:**

Salary will be dependent on experience. The role comes with a Company car, and excellent benefits package that includes 28 days holiday, personal insurance, life insurance, healthcare and an excellent pension scheme.